

Unlocking
space.

Empowering
people.

Technology Support | Spacelab

We are: Spacelab; an award-winning design practice. We've built a reputation over the past 16 years and in 2018 won Interior Design Practice of the year. We use research, data, and collaboration to interpret problems and create solutions; re-imagining how spaces can be used for the better and resulting in inspiring and functional spaces that empower the people who use them.

At the moment we're on the lookout for a Technology support person that will work within the Techlab team who are responsible for developing and deploying software within Spacelab. This is an entry level role with the potential to move into a junior development role within our technology team. Someone with a personal passion or degree in coding would be a great fit for this role.

You will be the go-to IT person supporting 50 users. You'll need to know about Active Directory, server administration, Adobe licencing, Microsoft 365 and Google G-suite admin, Autodesk.

Preferred skills:

- Degree educated or self taught on the technology front
- Personal interest in technology and development
- Demonstrable experience thinking through technological solutions to problems
- A "How can I help make our day better?" attitude
- Excellent customer service skills
- Fun, happy and approachable
- Experience with frontend Javascript (Vue) would get our attention, but not a requirement.

Main responsibilities:

- Assisting with day to day IT support
- Server maintenance, IT upgrades, software installs, VOIP technology support
- Network switch support, new starters / leavers
- We use Google docs, Slack, Trello, Revit, Vectorworks, Adobe CS. Apple, VIVE, Cisco
- Challenging the "norm"

You get:

- Uncapped paid annual leave after you pass probation
- A sociable and friendly "promote from within" culture
- Collaborative style of working, with a diverse and dynamic team
- The chance to work with cutting edge VR technology
- Working daily in a vibrant, open, studio environment, situated in the creative hub of Hoxton
- Inclusive, non-hierarchical family feel with regular 'catch ups' to discuss any company news
- A big focus on wellbeing with the usual - cycle to work schemes, yoga classes, monthly massages, birthday lunches, free Friday desk drinks

If you'd like to learn more about our culture, check our Instagram @wearespacelab, or our blog spacelab.co.uk/ blog. If you're interested please email your CV and cover letter to people@spacelab.co.uk.

Please send any references or anything else that will help you stand out. We are looking to hire by end of April 2019.

No agencies please. Due to the large volume of applications expected we are unable to respond to all enquiries. If you do not hear from us within 2 weeks please assume your application has been unsuccessful. Spacelab is an equal opportunities employer.